



# FAQs

## HOW THE OLDENBURGER ONLINE ELITE-AUCTION WORKS

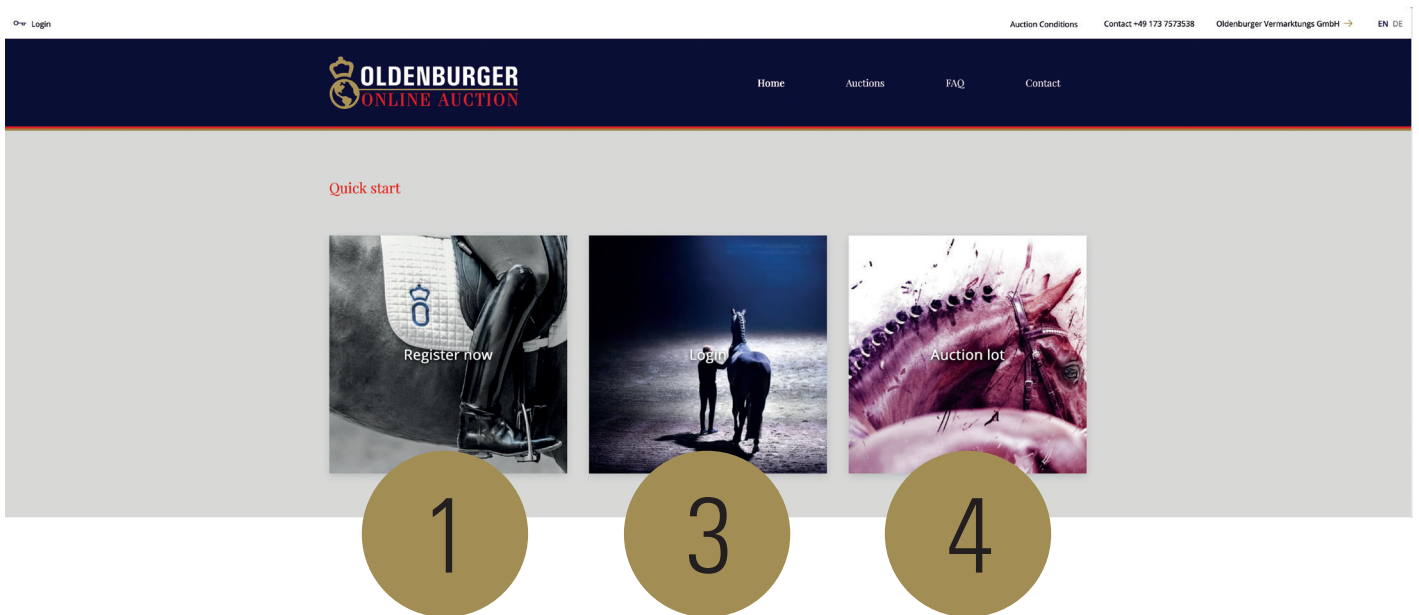
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March 25 - April 4, 2020

## Home

Start page of our Online Auction

# www.oldenburger-pferde.com



## Registration

How do I register as a bidder?

Please enter our website  
[www.olderburger-pferde.com](http://www.olderburger-pferde.com)  
and click on the button "registration" and enter  
the required information.

You will receive a confirmation e-mail from the  
auction-office which you have to activate and you  
can start.

After you click on the link to activate it, you can  
log into your account. In your account you will find  
all the auction horses on which you may bid.

1

## Sign In

Thank you for your interest in our online auctions. After the registration you will receive an email with a confirmation link. Please click on it to complete your registration process.

More about the registration and the auction can be found in our FAQ.

Salutation	Firstname	Lastname
Mr.		
Email		
Company (optional)		
VAT ID (optional)		
Password		
Street		Number
ZIP	City	
Country		
Phone		

☐ I've read and accept the terms and conditions.

☐ I accept the privacy policy. I am in agreement that my personal data is stored electronically.

SIGN IN

2

## Complete Registration

In your e-mail inbox you will find a confirmation-E-mail  
With the Link "activate account" you release your bidding-  
order.

Important: Please check your Spam-/Junk-E-Mail folder if  
you haven't received the e-mail.



## Login

After the successful activation of your account, you can login with your entered information.

In case you forgot your password, please use the "forgot password"-function.

3

## Login

use your email and password to login

Email

Password



[forgot password?](#)

LOGIN

**Not a member yet?**  
[create an account →](#)

## Can I bid without registration?

Yes, you can also bid on your favourite horse with a bidding form on the phone.

Please contact our employees of the Oldenburger Auctions-office.



Your auction team



**Christoph F. Rowold**

Auction direction  
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**Thomas Rhinow**

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**Benjamin Stratmann**

Assistent Jumping Horses  
stratmann.benjamin@oldenburger-  
pferde.net  
+49(0)4441 9355-18

## Whom do I contact for technical questions and problems?

Please contact the Oldenburger Support Team


phone: +49(0)173-7573538 or per E-Mail

support@oldenburger-pferde.com


## How do I give up a bid?

Invoke preferred candidate and click on "place bidding"

4

OLDENBURGER  
ONLINE AUCTION

[Home](#)[Auctions](#)[FAQ](#)[Contact](#)



Black | Stallion | \*07/27/2016 | LN: DE  
Size: L

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**9 h 56 min 3 sec**  
Will end at: Saturday, 03/21/20, 7:30 PM

Startprice:  
**€10,000**  
0 bids

[PLACE BID](#)  
☆ watch

5

## Place your bid!

Current Bid: €10,000

Place your bid here

Quick Bid (choose your next bidstep)

+ €1,000

+ €2,000

+ €3,000



With my bid I declare that I have received the existing clinical examination and xrays. Also I accept the terms and conditions and the right of revocation.

VERIFY BID

For your safety, we track all bids live.

### The account will be settled as follows:

Knock-down price

+ 6 % commission

= sub-total

+ 1.44 % insurance

(incl. 19 % insurance tax)

= net price

+ Value Added Tax according to § 12 (section 1)

UstG (19 %) of German tax laws

= **settlement price**

cancel bidding

Here you can put in your bidding (consider minimum bid) or use the specified steps.

Important: With put down the hitch, the condition of the auction have to be accepted.

## Auction and bids

How do I find out if I've been outbid?

With the registration you have to enter a valid e-mail address.

You will get an information automatically as soon you have been outbid. The e-mail address cannot be changed at a later time.



Hello Max Mustermann

Your bid on  
**Musterpferd**  
was accepted.

We will contact you, if you have been outbid.

Your auction team

Oldenburger Pferdevermarktungs GmbH

Grafenhorststraße 5

49377 Vechta,

Deutschland

<https://oldenburger-pferde.com/>

## Who does see my information during the bidding?

Data protection is very important for us. Therefore nobody will publish and get to know your information or your name during the bidding and at the knock-down. Only the organizer has access to your information so that they can contact you in case of the knock-down. Under no circumstances your information will be forwarded to a third party.



Your auction team

## Who can I contact for questions concerning the auction-candidates?

Please contact our auction-team per phone or e-mail at any time.

The contact details you will find on the right side on this page.



**Christoph F. Rowold**

Auction direction  
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## Is there a starting bid?

Yes, the starting offer is 10.000 Euro. Please consider the terms and conditions of the auction.

## Do bidders with a high-speed computer and high transmission rates have an advantage during the bidder's duell?

No! The auction of a horse extended for 5 minutes if there is a new bid. So there will be enough time to react even with a slowly connection.

## The knock-down

Which bid will decide about the end of the auction?

The Online-Auction will end Saturday, April 4<sup>th</sup> as of 7:30 pm. The end of the auction of each horse prolonged automatically for another 5 minutes after the last bid. The auction of catalogue # 1 would end at 7:30 pm. If for example a new bid would come in at 7:28 pm, the end of the auction will be postponed till 7:33 pm, etc. The auction for every horse ends as soon as there will be no higher bid within the last 5 minutes

## How will I get informed about the knock-down?

Directly after the end of the auction of each horse, you will get a letter to the listed e-mail address.

## How works the payment?

The day after the auction we will contact you concerning the invoicing and the payment.  
You will receive the invoice to the listed e-mail address.